Service Based Web Application

Vendor Dashboard

# Registration Process

# **Vendor will navigate to register tab**

### Vendor will upload the required documents

### Vendor uploaded doc will be verified by admin

### Once account is verified vendor can login

# Profile Tab

### Vendor will have profile section

### Vendor can navigate to profile section

### Vendor can edit and update profile information

### Vendor can add service charge

### Vendor can edit service charge fee

### Vendor can add working location and restrict service radius

### Vendor can edit working location and service radius

# Service Tab

# **Vendor can navigate to service tab**

### Vendor can add service

### Vendor will first select its service category

### Service category will be pre-defined

### Vendor will then select sub-category of the service

### Vendor will upload service images

### Vendor will add description of the service

### Vendor will add visiting Charges

### Vendor will save the service information

### Vendor can add multiple services

# Order Tab

* Vendor can check his recent orders
* Vendor can accept or reject orders
* Vendor can update order status after full filling the service
* Vendors can deactivate services to prevent user from placing order

# Report & Analytics

* Vendor can view total order full filled custom data facility
* Vendor can view total order rejected

User Dashboard

# Registration

* Users will access the registration tab.
* Users will register with email and password
* User can login to browse the site once registered.

# Profile Management

* Profile Section: Users have a dedicated profile area.
* Edit Profile: Users can modify and update profile details.

# User Service & Order Placing

* Users can navigate to the service section.
* User can browse different services
* User can find services based on location & reviews
* User can make order by first paying 50rs platform fee
* Once order placed user can wait for vendor to accept and confirm the booking
* If vendor rejects the booking
* User will have option to utilize platform fee by search next best vendor
* Or user can keep the balance in wallet
* If vendor accepts the order user will be notified with push notification
* Once order confirmed user can find vendor mobile number in vendor profile
* User can make call and plan rest

# Order based on Location

* Vendors that have restricted location or radius will not show up to the user who are outside of the specific radius

# Adding Reviews

* User can navigate to vendor profile after service
* User can add review against the vendor profile
* Vendor can reply against the reviews

# Additional feature

* Push notification will be added for vendor for new orders
* Push notification will be added for users to booking confirmation

# Reports & Analytics

* User can check total order placed
* User can view order details
* User can view rejected order list

Admin Dashboard

# Vendor Management

* Admin can view all registered vendors
* Admin can verify vendor accounts after document upload
* Admin can edit vendor profiles
* Admin can deactivate vendor accounts if needed
* Admin can view vendor services
* Admin can view vendor orders

# User Management

* Admin can view all registered users
* Admin can edit user profiles if necessary
* Admin can deactivate user accounts if needed
* Admin can view user reviews
* Admin can edit user reviews

# Service Management

* Admin can create service categories
* Admin can create sub-categories
* Admin can edit platform fee

# Order Management

* View all orders placed by users
* View order analytics, including total orders fulfilled and rejected

# Reports & Analytics

* Generate reports on vendor performance
* Report of highest order category
* Analyze service usage and popularity
* Monitor revenue generated from platform fees custom date